



SUNTUF® 10-Year Hail Damage Warranty

This warranty for hail damage shall be appendix of and an addition to the Manufacturer's Limited Warranty for Palram Americas products, and when presented along with the Manufacturer's Limited Warranty form an integral part thereof. It is hereby warranted by Palram Americas (hereinafter the "manufacturer"), that for a period of 10 years from the commencement date as hereunder defined, Suntuf (hereinafter the "product") shall not fail or break as a direct and exclusive result of the impact of hail, as specified below.

1. The commencement date of this warranty shall be the date of the product's manufacture, or as designated in the Manufacturer's Warranty.
2. Suntuf sheets must be installed in strict accordance with the manufacturer's instructions. Such instructions are contained in the Suntuf technical brochure and includes such requirements as:
 - placing the correct side of the sheet facing outward;
 - maintaining proper purlin distance during installation;
 - avoiding contact with chemicals, paints, adhesives, cleansing agents or other incompatible materials;
 - using only EPDM washers, never PVC washers when fastening sheets;
 - spacing screws properly and avoid overtightening according to the manufacturer's table of recommendations;
 - maintaining roof pitch;
 - cutting, drilling and fastening, according to the instructions and diagrams in the manufacturer's brochure;
 - curving according to Palram Americas' recommendations to proper distance and curve radius;
 - any other instructions which may be contained in product brochures, labels, instruction sheets, diagrams or other promotional or professional literature.
3. This warranty applies in the case of hail measuring up to 1 inch diameter in size, and attaining up to 20 meters/sec. in velocity.
4. In case of a claim of product failure, Palram Americas must be notified by the user within 15 working days. Moreover, Palram Americas reserves the right to inspect any and all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way. Such inspection shall be conducted by Palram Americas' technical personnel or Palram Americas designated representatives within 5 working days after notification. In addition, Palram Americas reserves the right to investigate independently the circumstances of such failure, including checks with the local Meteorological Survey and others.
5. In the case of verified product failure, Palram Americas will supply replacement sheets at a fraction of the current market value of the sheets. The replacement price paid by the purchaser will be calculated as follows: 1/120th of the then effective price of the product multiplied by the number of months which have passed from the commencement date until the time of damage.
6. PALRAM AMERICAS LIABILITY IS LIMITED, SOLELY AND EXCLUSIVELY TO THE PURCHASE PRICE OF THE PRODUCT AND IN NO EVENT SHALL PALRAM AMERICAS BE LIABLE FOR LABOR, INSTALLATION, FREIGHT, TAXES OR ANY OTHER CHARGES.

PALRAM AMERICAS

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